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To Whom It May Concern:

This is a **letter of recommendation** for **Frank Cipolla**.

I am responsible for all Retail Systems for Cingular Wireless. Frank Cipolla works for the Cingular Wireless Unix Technical Support team and provides my organization with production Unix administration services. I've worked with Frank for the past 2 years.

Frank is always available to help with any issues we bring to him and his team. He always demonstrates a high level of technical expertise and professionalism, and consistently provides outstanding service to my team. Frank is honest and straightforward, and communicates very well both verbally and in writing.

Frank also takes the time to understand our applications and how his work impacts our customers. He has a firm grasp on the fact that the services he provides are critical to the overall success of our organization and the enterprise, and takes his work very seriously.

I am happy to provide further information directly via telephone at the number listed above.

We wish Frank the best in all of his endeavors.

Sincerely,



Eric Manikowski